

**Guidelines for helping non-English speaking families in the
Playcentre setting**

December 2009

At times families enrol in centre's with little or no ability to speak and/or write in English. This can make it very difficult for these people to participate and complete our Playcentre Adult Education Programme.

As course 1 and 2 are a minimum requirement for North Shore Playcentre Association it is important that we are aware of this at time of enrolment. When filling out the course 1 enrolment form please circle "yes" indicating that you may need assistance in completing the adult education programme. When filling out the course 2 enrolment please indicate under section 11 that you require assistance with English. The Education team is then able to make contact to see what assistance can be provided.

It has been proven difficult to get translators to come to centres for these families however our Playcentre family has supported one another. Members from centres with English as a second language are available as translators and/or facilitators. Please contact the Child and Whanau Support or Education Convenor.

What support is available to assist with learning the English language and other helpful information?

1. Community Education Courses – These are run by most secondary schools and are advertised in local papers. It would be of value for centres to keep a copy of these on their notice boards. Information is also available in your local library on these courses.
2. English Language Partners New Zealand – Provide tutors to come into your home to help participate effectively in their community. They include training on cultural awareness, learning styles and needs and teach English in the context of everyday life.
 - a. Contact details – 09 489 2078 or email nthshore@esolht.org.nz or webpage www.esolht.org.nz
3. Citizens advice bureau – provides a multilingual information service. Staff are available who speak various languages and are available to provide advice.
 - a. Contact details – 09 625 3090

English Language Partners North Shore Social English Groups in the Community

P: 489 2078 F: 489 2076 E: northshore@englishlanguage.org.nz



As at Aug 2009

Suburb	Address	Contact Person	Time	Suggested Contribution*	Type of Class
Belmont	Rose Garden Community Centre School Rd, Belmont	Christine Rowe	Tuesday & Friday 10am - 12noon	\$4	English class - 3 different levels and conversation.
Birkdale	Birkdale Community House, 134 Birkdale Rd Birkdale	Chris Howe	Mon, Wed, Fri 10am-12noon	\$20/term	High Beginner/Elementary Language Course* <i>(*Please contact the office to enrol. Birkdale class only.)</i>
Browns Bay	Bays Community Centre, 2 Glen Rd, Browns Bay	Frits Klaassen	Tuesday 10am - 12noon	\$3	Beginner and Pre-intermediate
Glenfield	Community Centre Cnr Bentley Ave & Glenfield Rd Glenfield	Jan Haldane	Thursday 10am - 12noon	\$3	Beginners, Elementary, Pre-Intermediate, and Intermediate
Meadowood	Meadowood Community House 55 Meadowood Dr, Meadowood	Helen Thorn	Tuesday & Thursday 9.30am - 11.30am	\$3	Beginners, Elementary, and Pre-Intermediate
Northcote	'Onepoto Awhina' Community House, Pearn Crescent, Northcote Shopping Centre, Northcote	Jill Miller	Wednesday 10am - 12noon	\$3	Beginner/Elementary
Orewa	Community House Cnr Main Rd & Centreway Rd Orewa	Gerda Schuurman	Thursday 10am - 12noon	\$3	Hibiscus Coast ESOL Conversation Group
Sunnynook	Community Centre Cnr Sunnynook Rd & Sycamore Dr Sunnynook	Elena Burduk	Monday & Thursday 1.00pm - 3.00pm	\$3	Beginner/Elementary, Intermediate

ALL CLASSES RUN DURING SCHOOL TERMS ONLY.

Please take your PASSPORT to the first class. (Pre-registration is not required, except Birkdale.)

*Fee for those without Permanent Residence is \$20.00 per term, plus weekly contribution per class.